

**Health, adult social care, communities  
citizenship scrutiny sub-committee**

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**15<sup>th</sup> July 2013**

## What is Healthwatch?

- Health and Social Care consumer champion in the borough
- Health & Social Care Act 2012
- Interim Board Sub- Committee of Community Action Southwark
- Six months- focus on governance, priorities, communications, representation



## Healthwatch Interim Board

Community Action Southwark  
Southwark Citizens Advice Bureaux  
Forum for Equalities & Human Rights  
Southwark Disability Forum  
Faces in Focus  
Age UK Lewisham & Southwark  
Cambridge House  
Southwark Refugees Communities Forum  
Southwark Carers  
Southwark LGBT Network  
Previous LINK Co-Chair



## Purpose and functions

Healthwatch Southwark will:

- Promote and support the involvement of people in the monitoring, commissioning and provision of local care services.
- Gather the views of people about their needs for and experiences of local health and care services and make those views known to those involved in the commissioning, provision and scrutiny of those services
- Provide information, ‘**signposting**’ for services and support to access health and social care services, including signposting to the NHS Complaints Advocacy service provided by Voiceability.
- Make reports and recommendations on how services could be improved
- Make recommendations to Healthwatch England and advise the Care Quality Commission (CQC) on areas of concern
- Make the views and experiences of people known to HW England (and other local HW organisations)

Addition of Children Social Care services

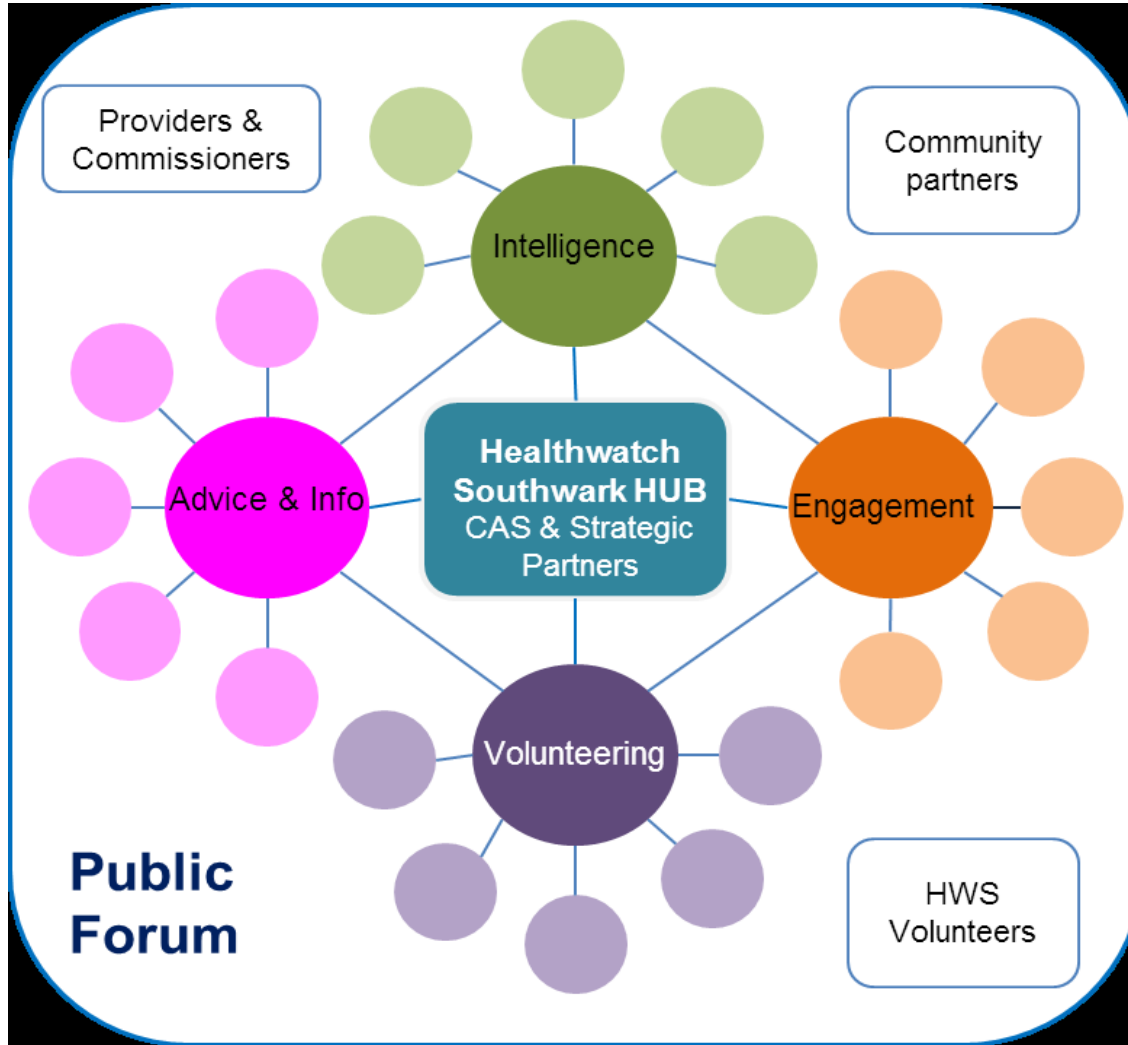


## Where do we sit?

- Clinical Commissioning Group
- Health and Wellbeing Board
- Representation
- In a good position



# Hub and Spokes



## Next Steps

- Promotion
- Volunteer recruitment
- Engagement Strategy
- Interim Board and Team working on strategic priorities
- Hub and Spokes Development



## Contact us

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